

Cigna SureFit

Now available across the state of Florida



Wherever your team calls home in Florida, you can offer them access to the Cigna SureFit® network, delivering:

- **Cost control** through a curated, local provider network
- **Flexibility** in funding, benefits, and plan design
- **Quality care** through value-based partnerships and coordinated support

Offer a local network with statewide reach and nationwide virtual care* - delivering quality outcomes for a healthier community.

Our curated network includes Florida's most respected hospital systems—delivering quality care close to home.

- AdventHealth
- Baptist Health System
- Cleveland Clinic Health System
- Healthcare Systems of America
- Holy Cross Hospital
- Jackson Health System
- Jupiter Medical Center
- Lakeside Medical Center

Included, by design.

- A curated network of virtual in-network providers, including MDLIVE® and Talkspace®*
- 24/7/365 customer service with live phone advocates
- 24/7/365 immediate access to licensed behavioral health specialists
- Headspace® for Cigna Healthcare®, a self-guided app that supports everyday mental health needs
- Wellness Experience within myCigna® with proven outcomes that boost productivity, improve sleep, and inspire healthier habits in activity and nutrition

- Memorial Healthcare System
- Mt. Sinai Medical Center
- NBHD dba Broward Health
- Nicklaus Children's Hospital
- Tenet Healthcare
- University of Miami Health System
- Wellington Regional Medical Center
- Westchester General Hospital

Primary care providers play a key role in driving and coordinating whole-person care within the SureFit network. With a narrower network, SureFit increases the likelihood that customers will choose higher-performing providers.

All sources and disclosures appear at the end of this document

Offered by Cigna Health and Life Insurance Company.

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Cigna SureFit at a glance

Benefit construct	In-network only
Out-of-area coverage	Temporarily out-of-area: Emergency and most urgent care services are covered at the in-network benefit level without an authorization.* Telehealth services are also available out-of-area. Permanently out-of-area: If a family member is living permanently out-of-area, an alternative Cigna Healthcare plan will be offered for the whole family.
Dual Option	Cigna SureFit may be offered alongside a Cigna Open Access Plus® (OAP) plan.
Primary Care Provider (PCP)	Employees and each covered family member must choose a PCP at the time of enrollment. If they do not, one will be assigned to them. They can change their PCP at any time.
Care coordination	While not required, your primary care provider (PCP) can help coordinate care and guide employees to in-network specialists when needed. Referrals are never required for emergency care or for visits with in-network OB/GYN or behavioral health providers.
Virtual care	Nationally contracted virtual providers and specialists are included in network.
Service model and technology	Get questions answered through convenient AI assistants or live phone advocates 24/7/365.
Emergency and urgent care	Worldwide coverage for emergency care; nationwide coverage for urgent care.*
Health and wellness	Cigna Health Matters® Care Management included.
Behavioral health	Behavioral Health included.
Pharmacy	Cigna Pharmacy Management® included.
Funding	Fully insured options and administrative services only (ASO)/self-funded options.

*Cigna Healthcare provides access to virtual care through certain third-party service providers. Such third-party service providers are solely responsible for the care and treatment they deliver. Benefits are subject to plan terms and conditions, including applicable exclusions and limitations. These services may not be available in all areas. As of 9/2025. Subject to change.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and complete details of coverage, contact your Cigna Healthcare representative.

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